Instructions to activate the guest card for hotel and vacation apartment guests

#1

Scan the QR Code of your guest card with your phone

Don't have the LAAX App yet?

> You'll be directed to the App/Play Store after scanning the QR code.
>
> Download the LAAX app, open it and you will automatically be redirected to create a profile. See step #2
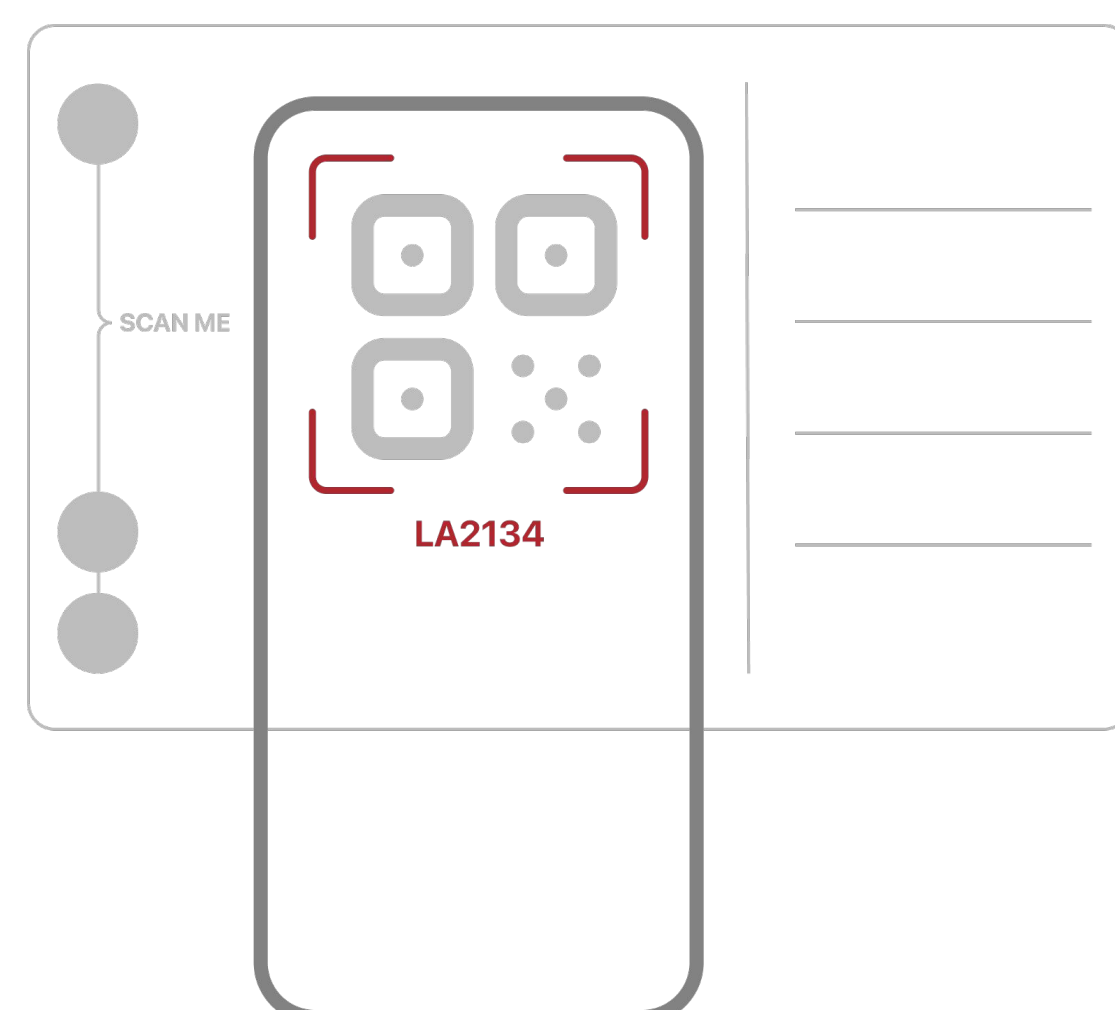
Tip:

The majority of smartphones have an integrated QR code scanner. Simply open the camera on the phone and point it on the QR code.

If you don't have a QR Code Scanner, you can search for QR Code Scanner in the App/Play Store and download an app for it.

You already have the LAAX App?

> If you have already created a profile, the LAAX app will open on the activation screen and your guest card code will be filled automatically. Continue with step #3.

#2

Create a profile

Open the app and navigate to the profile. Create your profile by entering your email address and request a login code. Within a few seconds, a login code will be sent to your email address.
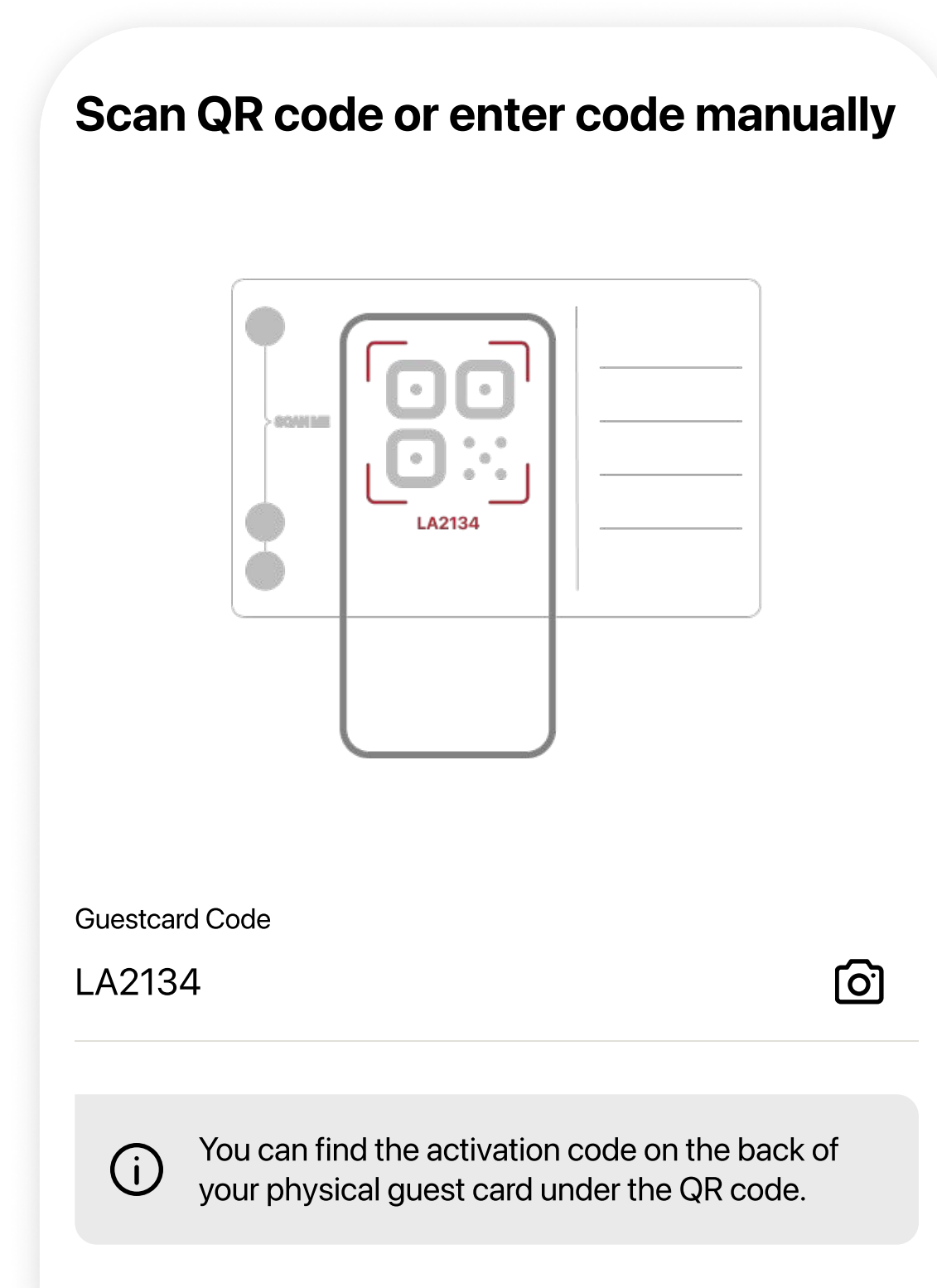
Check your internet connection and spam inbox if you did not receive an email. Enter the login code in the app. Your profile is now created.

#3

Activate your guestcard

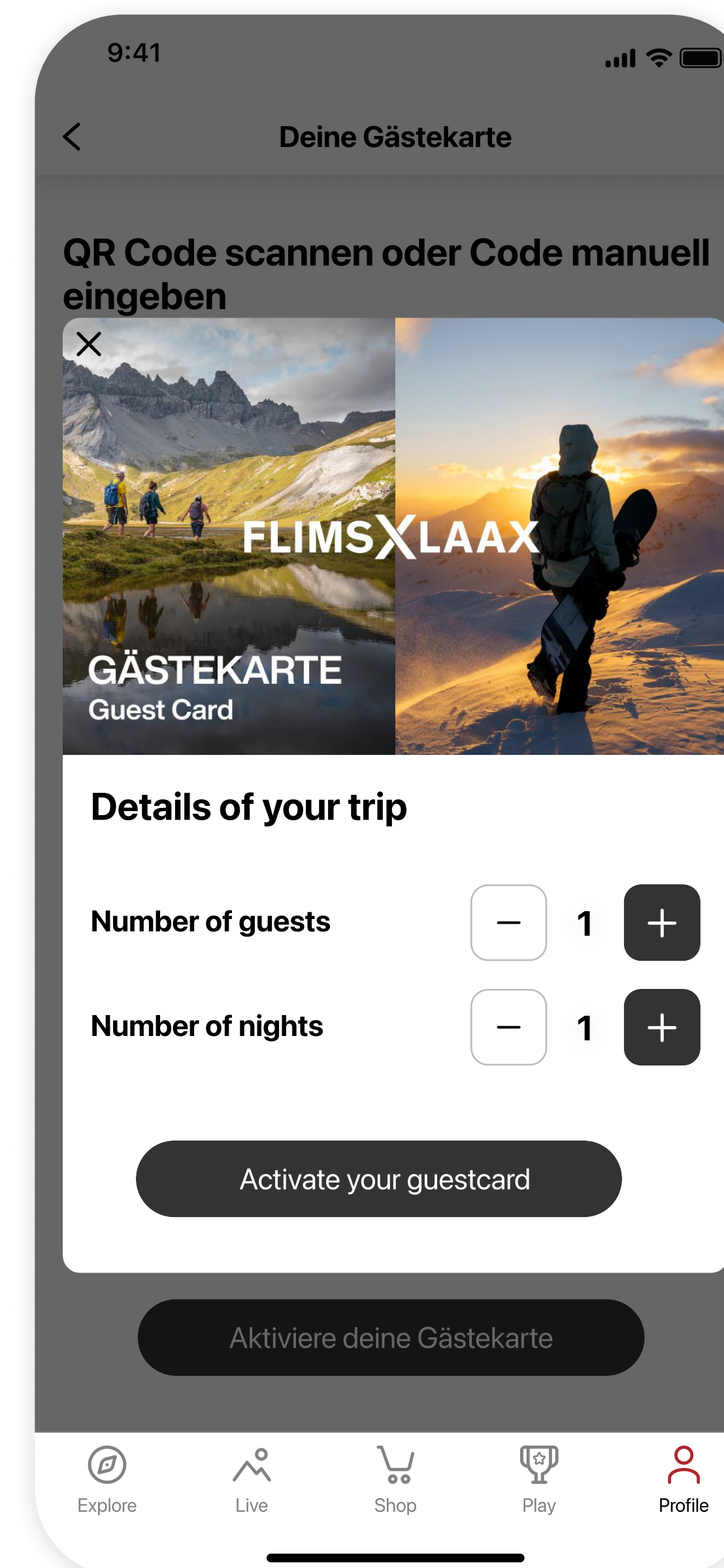You can also enter the guest card code manually.

As soon as the code has been recognised, you can activate your guest card.

#4

Provide details of your trip

Enter the number of nights and the number of people you are travelling with and complete the activation.

#5

Enjoy exclusive benefits

In " Explore " of the LAAX app under the menu item "Guestcard offers" you can browse through all the exclusive benefits of the guestcard.

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